

LoadLIFTER 5000

by AIR LIFT®

Kit 57140 Ford F-53 Class "A"



INSTALLATION GUIDE

For maximum effectiveness and safety, please read these instructions completely before proceeding with installation.

Failure to read these instructions can result in an incorrect installation.

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Introduction

The purpose of this publication is to assist with the installation, maintenance and troubleshooting of the LoadLifter 5000 air spring kit. LoadLifter 5000 utilizes sturdy, reinforced, commercial grade single or double, depending on the kit, convolute bellows. The bellows are manufactured like a tire with layers of rubber and cords that control growth. LoadLifter 5000 kits are recommended for most 3/4 and 1 ton pickups and SUVs with leaf springs and provide up to 5,000 lbs. of load leveling support with air adjustability from 5-100 PSI. The kits are also used in motor home rear kits and some motor home fronts where leaf spring are used.

It is important to read and understand the entire installation guide before beginning installation or performing any maintenance, service or repair. The information here includes a hardware list, tool list, step-by-step installation information, maintenance guidelines and operating tips.

Air Lift Company reserves the right to make changes and improvements to its products and publications at any time. For the latest version of this manual, contact Air Lift Company at (800) 248-0892 or visit our website at www.airliftcompany.com.

IMPORTANT SAFETY NOTICE

The installation of this kit does not alter the Gross Vehicle Weight Rating (GVWR) or payload of the vehicle. Check your vehicle's owner's manual and do not exceed the maximum load listed for your vehicle.

Gross Vehicle Weight Rating: The maximum allowable weight of the fully loaded vehicle (including passengers and cargo). This number — along with other weight limits, as well as tire, rim size and inflation pressure data — is shown on the vehicle's Safety Compliance Certification Label.

Payload: The combined, maximum allowable weight of cargo and passengers that the truck is designed to carry. Payload is GVWR minus the Base Curb Weight.

NOTATION EXPLANATION

Hazard notations appear in various locations in this publication. Information which is highlighted by one of these notations must be observed to help minimize risk of personal injury or possible improper installation which may render the vehicle unsafe. Notes are used to help emphasize areas of procedural importance and provide helpful suggestions. The following definitions explain the use of these notations as they appear throughout this guide.



DANGER

INDICATES IMMEDIATE HAZARDS WHICH WILL RESULT IN SEVERE PERSONAL INJURY OR DEATH.



WARNING

INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH.



CAUTION

INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN DAMAGE TO THE MACHINE OR MINOR PERSONAL INJURY.

NOTE

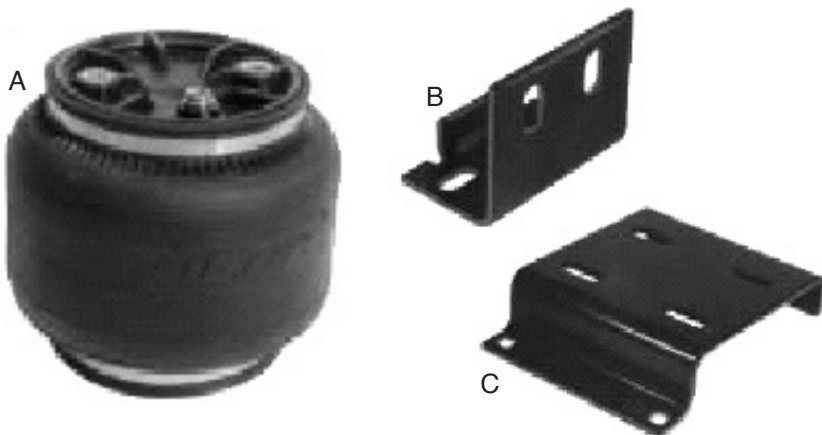
Indicates a procedure, practice or hint which is important to highlight.

Hardware List

Please read these instructions completely before proceeding with the installation.

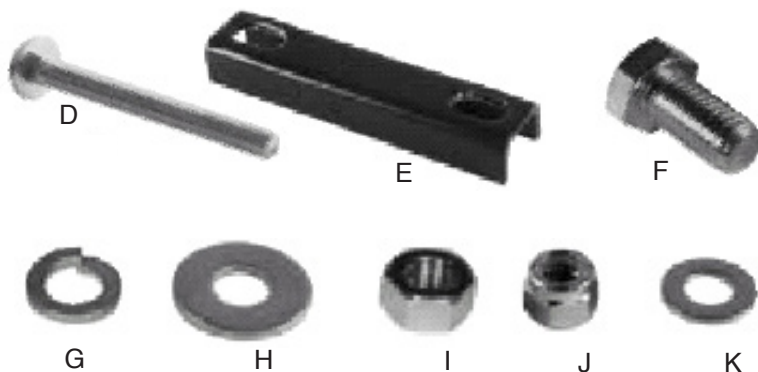
Air Spring Kit Parts List

Item	Description	Quantity
A	Air Springs	2
B	Upper Brackets	2
C	Lower Brackets	2



Bracket Attaching Hardware

Item	Description	Quantity
D	$\frac{3}{8}$ " Carriage Bolts 3.5"	4
E	Clamp Bars	2
F	$\frac{1}{2}$ " Hex Head Cap Bolts 1.5"	2
G	$\frac{1}{2}$ " Lock Washer	2
H	$\frac{1}{2}$ " Flat Washer	2
I	$\frac{1}{2}$ " Hex Nut	2
J	$\frac{3}{8}$ " Lock Nuts	8
K	$\frac{3}{8}$ " Flat Washers	4



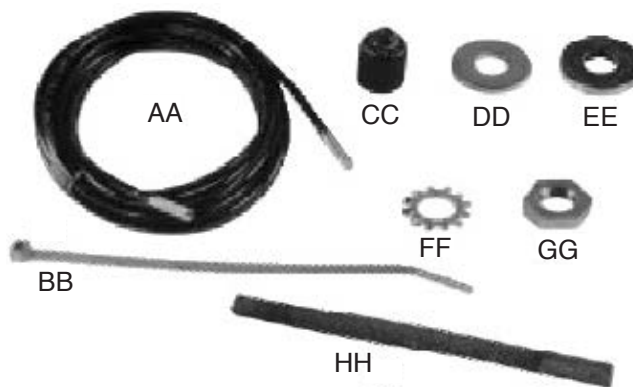
Air Spring Attaching Hardware

Item	Description	Quantity
L	$\frac{3}{8}$ " Hex Head $\frac{7}{8}$ " Bolts	8
M	$\frac{3}{8}$ " Flat Washers	8
N	Lock Washers	8
O	$\frac{1}{8}$ "x $\frac{1}{4}$ " Tube Elbow	2



Air Line Assembly Parts List

Item	Description	Quantity
AA	Air Line Assembly	1
BB	Tie Strap	6
CC	Valve Caps	2
DD	$\frac{5}{16}$ " Flat Washer	2
EE	Rubber Washer	2
FF	Star Washer	2
GG	$\frac{5}{16}$ " Hex Nut	4
HH	Thermal Sleeve	2



Missing or damaged parts? Call Air Lift customer service at (800) 248-0892 for a replacement part.

Tools List

7/16", 9/16" open-end or box wrenches
 Crescent Wrench
 Ratchet with 3/8", 9/16" and 1/2" deep well sockets
 3/8" and 5/16" drill bits (very sharp)
 3/8" Nut Driver
 Heavy Duty Drill
 Torque Wrench

Hose Cutter, Razor Blade, or Sharp Knife
 Hoist or Floor Jacks
 Safety Stands
 Safety Glasses
 Air Compressor, or Compressed Air Source
 Spray Bottle with Dish Soap/Water Solution

Installing the LoadLifter5000 System

BEFORE YOU START

1. You need to determine Normal Ride Height. Normal Ride Height is the distance between the bottom edge of the wheel well and the center of the hub with the vehicle in the "as delivered" condition. In some cases, Normal Ride Height is not perfectly level.
2. Remove unusual loads and examine your vehicle from the side to ensure it is on a level surface. If necessary (in cases where your leaf springs are sagging badly), use a jack to raise the rear end so that the vehicle achieves the original "as delivered" ride height.



Measure the distance between the center of the hub and the bottom edge of the wheel well. This is the Normal Ride Height. Enter the measurement below:



NORMAL RIDE HEIGHT: _____ inches



IMPORTANT: Your vehicle may be equipped with a rear brake proportioning valve. Any type of load assist product could affect brake performance. We recommend that you check with your dealer before installing this type of product. If your vehicle DOES NOT have a rear brake proportioning valve or is equipped with an anti-lock type brake system, installation of a load assist product will have NO EFFECT ON BRAKE SYSTEM PERFORMANCE.



COMPRESSED AIR CAN CAUSE INJURY AND DAMAGE TO THE VEHICLE AND COMPONENTS IF IT IS NOT HANDLED PROPERLY. FOR YOUR SAFETY, DO NOT TRY TO INFLATE THE AIR SPRINGS UNTIL THEY HAVE BEEN PROPERLY SECURED TO THE VEHICLE.

ASSEMBLING THE AIR SPRING UNIT

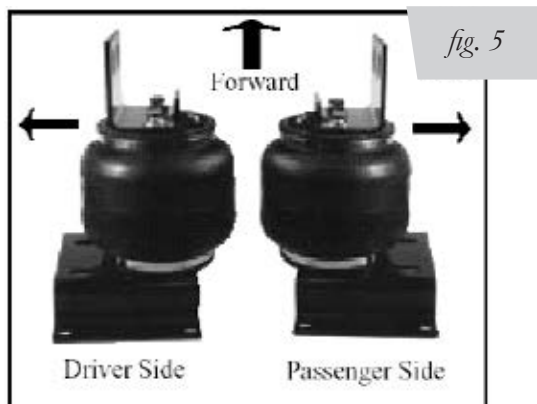
1. LOOSELY attach the 1/8"x1/4" tube elbow fitting (O) to the bellows. Tighten fitting finger tight plus 1 and 1/2 turns, being careful to tighten the metal hex nut only. DO NOT OVERTIGHTEN.
2. LOOSELY attach the upper bracket (B) to the air springs with two 3/8-16x7/8" hex head bolts (L), lockwashers(N) and flat washers (M).



3. Attach the air spring to the lower bracket. Secure the lower bracket (C) to the air spring with two 3/8-16x7/8" hex head bolts (L), lockwashers(N) and flat washers (M). Torque to 20 ft. lbs.

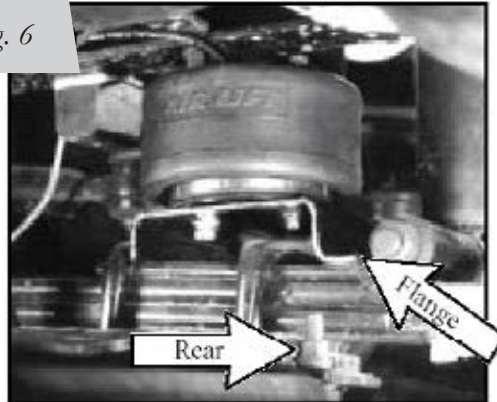


4. There is a Driver and Passenger side unit. Attach the air spring to the inboard slotted holes of the lower bracket with the vertical flange of the upper bracket outboard.



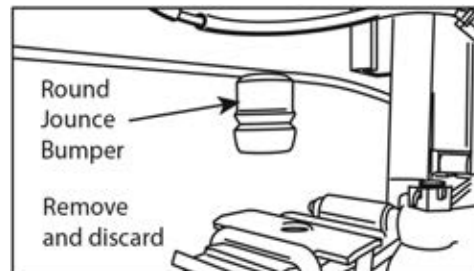
ATTACHING THE LOWER BRACKET

1. Set the assembly on the leaf spring with the lower bracket flange over the rearward u-bolt and the vertical flange of the upper bracket on the outboard side of the frame rail.

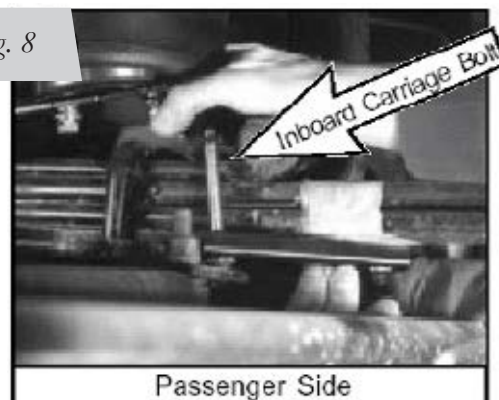
fig. 6

NOTE

On some late models, the chassis has a round jounce bumper under the frame that will interfere with the installation of the assembly. If your model is equipped with this style jounce bumper, remove and discard it.

*fig. 7*

2. PASSENGER SIDE-It will be necessary to install the inboard carriage bolt (D) and clamp bar (E) first before placing the unit on the leaf spring. Install the inboard carriage bolt through the clamp bar and up through the lower bracket (the nut will be on the top of the bracket). The outboard carriage bolt will go down.

fig. 8

3. DRIVER SIDE-Both carriage bolts are installed down with the nut on the bottom of the clamp bar (opposite of passenger side).
4. PASSENGER SIDE-Some models have a plastic spacer between the leaf springs that will need to be filed or ground away to allow the carriage bolt to be installed into the clamp bar.

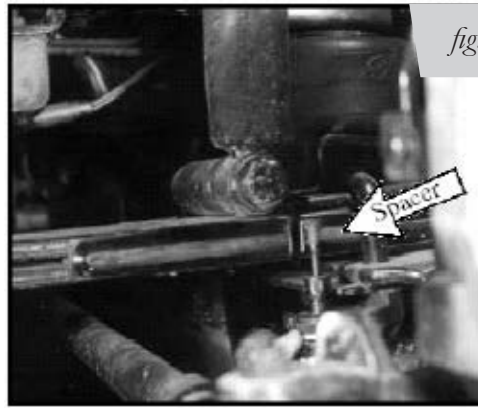


fig. 9

5. Secure the carriage bolt (D) with a flat washer (K) and 3/8" lock nut (J). Tighten all fasteners to 20 ft. lbs.

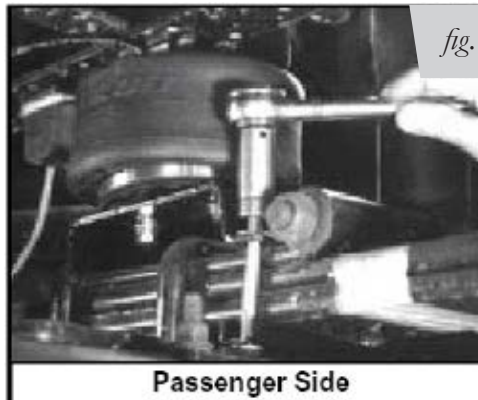


fig. 10

ATTACHING THE UPPER BRACKET

1. Position the upper bracket (B) on the frame rail so that it is aligned front to rear and inboard/outboard. Upper and lower brackets are slotted for adjustment.

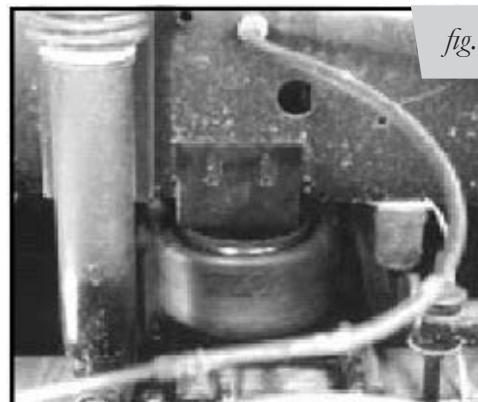


fig. 11

2. Put the upper bracket back into position on the frame rail and center punch ONE hole in the side of the frame rail (see fig. 12 on page 8).
3. Tighten the rearward bolt in the upper bracket to the air spring first. Now move the upper bracket away from the frame and tighten the front bolt (see fig. 13 on page 8).

fig. 12

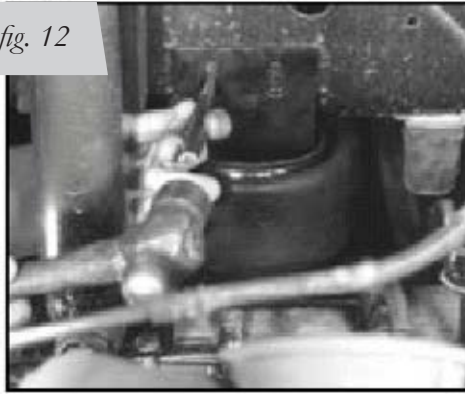
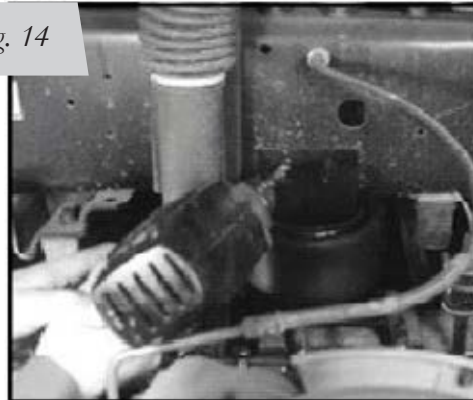


fig. 13



4. Drill ONE 1/2" hole in the side of the frame rail.

fig. 14

**CAUTION**

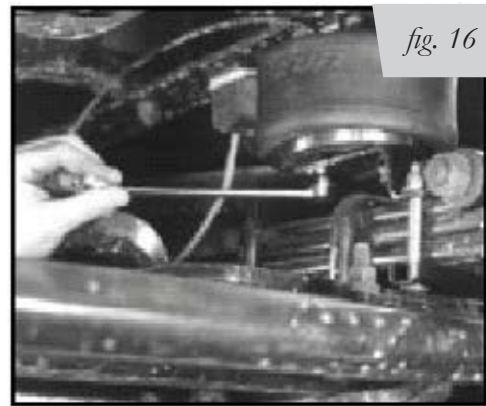
CAUTION - DO NOT DRILL HOLES INTO FRAME BEFORE CHECKING FOR HYDRAULIC LINES, GAS LINES AND/OR ELECTRICAL WIRES THAT MAY HAVE TO BE MOVED ASIDE ON EITHER SIDE OF THE FRAME.

5. Check the alignment once again. Using the slots in the lower bracket, align the air spring so that it is square, vertically and horizontally to the upper bracket.
6. Tighten the air spring mounting bolts to 20 ft. lbs. Attach the upper bracket using one 1/2-13x1.5" bolt (G), 1/2" flat washer (I), 1/2" lock washer (H) and 1/2" hex nut (J). Only one bolt is required to secure the bracket to the frame.

fig. 15



fig. 16

**INSTALL OTHER AIR SPRING**

1. You have now completed the installation for one air spring. Repeat these same steps for the other side of the vehicle, and then return to the "Installing the Air Lines" section.

INSTALLING THE AIR LINES

1. Choose a convenient location for mounting the inflation valves. Make sure there is enough clearance around the inflation valves for an air chuck. Drill a 5/16" hole to install the inflation valves.
2. The recommended location is in the wheel well or lower body ahead of rear wheel. One on each side provides ease of filling, checking and measuring body height to compensate for side-to-side lean and sag.

fig. 17

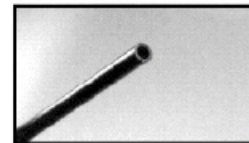


3. Cut the air line assembly (AA) in two equal lengths.

fig. 18



Bad cut - flattened



Good cut - clean and square



CAUTION

WHEN CUTTING OR TRIMMING THE AIR LINE, USE A HOSE CUTTER (AIR LIFT P/N 10530), A RAZOR BLADE OR A SHARP KNIFE. A CLEAN, SQUARE CUT WILL ENSURE AGAINST LEAKS.

4. Place a 5/16" nut (GG) and a star washer (FF) on the air valve. Leave enough of the inflation valve in front of the nut to extend through the hole and allow room for the rubber washer (EE), flat washer (DD), and 5/16" nut (GG) and cap (CC). There should be enough valve exposed after installation - approximately 1/2" - to easily apply a pressure gauge or an air chuck. Do not use wire cutters or scissors to cut the air line. These tools may flatten or crimp the air line, causing it to leak around the O-ring seal inside the elbow fitting.

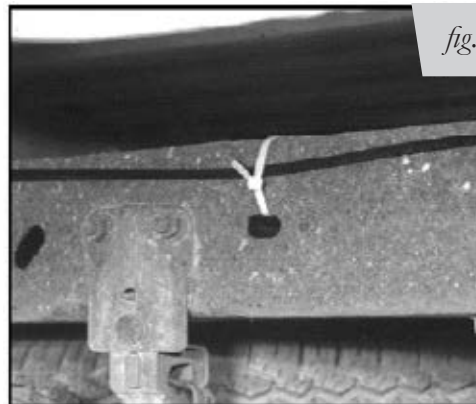
fig. 19



5. Push the INFLATION valve through the hole and use the rubber washer (EE), flat washer (DD) and another 5/16" (GG) nut to secure it in place. Tighten the nuts to secure the assembly in place.

*fig. 20*

6. Route the air line along the frame to the air spring location on the leaf spring, behind the axle. Keep at least 6" of clearance between the air line and heat sources, such as the exhaust pipes, muffler, or catalytic converter. Avoid sharp bends and edges. Use the plastic tie straps (BB) to secure the air line to fixed, non-moving points along the chassis. Be sure that the tie straps are tight, but do not pinch the air line. Leave at least 2" of slack to allow for any movement that might pull on the air line.

*fig. 21*

7. Trim the excess air line before inserting it into the air fitting. Using a standard tube cutter, a razor blade, or very sharp knife to cut the air line. Cut off air line leaving approximately 12 inches of extra air line. A clean square cut will ensure against leaks. Insert the air line into the air fitting. This is a push-to-connect fitting. Simply push the air line into the fitting until it bottoms out (**5/8" of air line should be in the fitting**). Maintain a smooth bend from the air spring. **Do not kink the air line.**
8. PASSENGER SIDE ONLY - Before installing the air line, place a thermal sleeve (HH) on the air line near the exhaust.

*fig. 22*

CHECKING FOR LEAKS

1. Inflate the air spring to 60 p.s.i. Spray all connections and the inflation valves with a solution of 1/3 dish soap and 2/3 water to check for leaks. You should be able to spot leaks easily by looking for bubbles in the soapy water. After the tests, deflate the springs to the minimum pressure required to restore the Normal Ride Height, but do not go below 5 p.s.i.

fig. 23



2. Check the air pressure again after 24 hours. A 2 to 4 p.s.i. loss after initial installation is normal. Retest for leaks if the loss is more than 5 lbs.

FIXING LEAKS

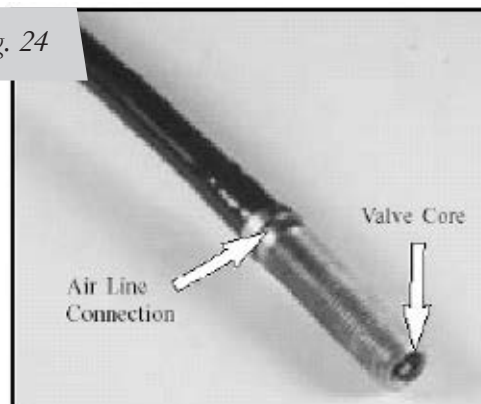
Air Line Connection

Deflate the spring and remove the line by pushing the collar against the fitting and pulling the air line straight out. Trim 1" off the end of the air line. Be sure the cut is clean and square. Reinsert the air line into the push-to-connect fitting.

Inflation Valve

Tighten the valve core with a valve core tool. If a leak is still detected, repair the air line by removing air line from a barbed type fitting, but **DO NOT CUT IT OFF** as this will usually nick the barb and render the fitting useless. Cut air line off a few inches in front of the fitting and use a pair of pliers or vise-grips to pull/twist the air line off the fitting.

fig. 24



If the preceding steps have not resolved the problem, call Air Lift Technical Service at 1-800-248-0892 for assistance.

Before Operating

INSTALLATION CHECKLIST (To be completed by installer)

- ☐ Clearance test — Inflate the air springs to 60 PSI and ensure there is at least ½" clearance around each bellow, away from anything that might rub against them. Be sure to check the tire, brake drum, frame, shock absorbers and brake cables.
- ☐ Leak test before road test — Inflate the air springs to 60 PSI, check all connections for leaks with a soapy water solution. See page 11 for tips on how to spot leaks. All leaks must be eliminated before the vehicle is road tested.
- ☐ Heat test — Be sure there is sufficient clearance from any heat sources — at least 6" for air springs and air lines. If a heat shield was included in the kit, install it. If there is no heat shield, but one is required, call (800) 248-0892.
- ☐ Fastener test — Recheck all bolts for proper torque. Axle straps carriage bolt lock nuts should be torqued to 16 ft/lbs. Re-torque after 100 miles.
- ☐ Road test — The vehicle should be road tested after the preceding tests. Inflate the air springs to 25 PSI (50 PSI if the vehicle is loaded). Drive the vehicle 10 miles and recheck for clearance, loose fasteners and air leaks.
- ☐ Operating instructions — If professionally installed, the installer should review the Product Use, Maintenance and Servicing section on page 12 with the owner. Be sure to provide the owner with all of the paperwork which came with the kit.

Technician's Signature _____

Date _____

POST-INSTALLATION CHECKLIST

- ☐ Overnight leak down test — Recheck air pressure after the vehicle has been used for 24 hours. If the pressure has dropped more than 5 PSI, then there is a leak that must be fixed. Either fix the leak yourself or return to the installer for service.
- ☐ Air pressure requirements — I understand the air pressure requirements of my air spring system. Regardless of load, the air pressure should always be adjusted to maintain ride height at all times.
- ☐ Thirty day or 500 mile test — I understand that I must recheck the air spring system after 30 days or 500 miles, whichever comes first. If any part shows signs of rubbing or abrasion, the source should be identified and moved, if possible. If it is not possible to relocate the cause of the abrasion, the air spring may need to be remounted. If professionally installed, the installer should be consulted. Check all fasteners for tightness.

Product Use, Maintenance and Servicing

Minimum Air Pressure	Maximum Air Pressure
5 PSI	100 PSI
FAILURE TO MAINTAIN CORRECT MINIMUM PRESSURE (OR PRESSURE PROPORTIONAL TO LOAD), BOTTOMING OUT, OVER-EXTENSION OR RUBBING AGAINST ANOTHER COMPONENT WILL VOID THE WARRANTY.	

MAINTENANCE GUIDELINES

NOTE

By following the steps below, vehicle owners will obtain the longest life and best results from their air springs.



CAUTION

FOR YOUR SAFETY AND TO PREVENT POSSIBLE DAMAGE TO YOUR VEHICLE, DO NOT EXCEED MAXIMUM GROSS VEHICLE WEIGHT RATING (GVWR), AS INDICATED BY THE VEHICLE MANUFACTURER. ALTHOUGH YOUR AIR SPRINGS ARE RATED AT A MAXIMUM INFLATION PRESSURE OF 100 P.S.I., THE AIR PRESSURE ACTUALLY NEEDED IS DEPENDANT ON YOUR LOAD AND GVWR.

1. Check the air pressure weekly.
2. Always maintain normal ride height. Never inflate beyond 100 PSI.
3. If you develop an air leak in the system, use a soapy water solution (1/5 liquid dish soap and 4/5 water) to check all air line connections and the inflation valve core before deflating and removing the air spring.
4. Loaded vehicles require at least 25 PSI or more. A “loaded vehicle” refers to a vehicle with a heavy bed load, a trailer, or both. As discussed above, never exceed GVWR, regardless of air spring, air pressure, or other load assist. The springs in this kit will support approximately 40 lbs. of load (combined on both springs) for each 1 PSI of pressure. The required air pressure will vary depending on the state of the original suspension. Operating the vehicle below the minimum air spring pressure will void the Air Lift warranty.
5. When increasing load, always adjust the air pressure to maintain the normal ride height. Increase or decrease pressure from the system as necessary to attain normal ride height for optimal ride and handling. Remember that loads carried behind the axle (including tongue loads) require more leveling force (pressure) than those carried directly over the axle.
6. Always add air to springs in small quantities, checking the pressure frequently.
7. Should it become necessary to raise the vehicle by the frame, make sure the system is at minimum pressure (5 PSI) to reduce the tension on the suspension/brake components. Use of on board leveling systems do not require deflation or disconnection.
8. Periodically check the air spring system fasteners for tightness. Also, check the air springs for any signs of rubbing. Realign if necessary.
9. On occasion, give the air springs a hard spray with a garden hose in order to remove mud, sand, gravel or other abrasive debris.

TROUBLESHOOTING GUIDE

Problems maintaining air pressure without an on-board compressor:

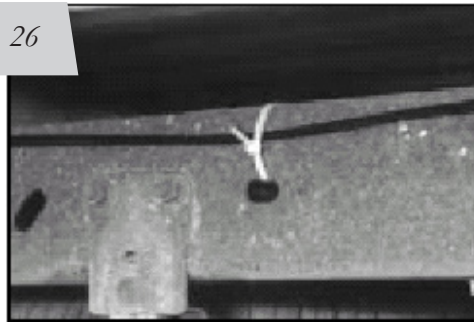
1. Leak test the air line connections and threaded connection of the elbow into the air spring. See page 11 to repair.



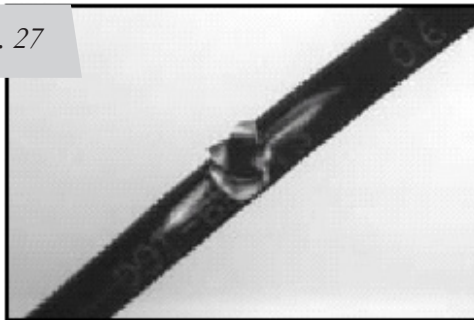
2. Leak test the inflation valve for leaks at the air line connection or dirt or debris in the valve core. See page 11 for repair.

fig. 25

3. Inspect air lines to be sure they are not pinched. Tie straps may be too tight. Loosen or replace strap(s). Replace leaking components.

fig. 26

4. Inspect air lines for holes and cracks. Replace as needed.

fig. 27

5. Inspect air lines for kinks or folds. Re-route as needed.

fig. 28

You have now tested for all of the most probable leak conditions that can be easily fixed. At this point the problem is most likely a failed air spring - either a factory defect or an operating problem. We suggest that you return the vehicle to your installer. If self-installed or you are the professional installer, please call Air Lift at 1-800-248-0892 for assistance or a replacement air spring.

FREQUENTLY ASKED QUESTIONS

Q. Will installing air springs increase the weight ratings of a vehicle?

No. Adding air springs will not change the weight ratings (GAWR, GCWR and/or GVWR) of a vehicle. Exceeding the GVWR is dangerous and voids the Air Lift warranty.

Q. Is it necessary to keep air in the air springs at all times and how much pressure will they need?

The minimum air pressure should be maintained at all times. The minimum air pressure keeps the air spring in shape, ensuring that it will move throughout its travel without rubbing or wearing on itself.

Q. Is it necessary to add a compressor system to the air springs?

No. Air pressure can be adjusted with any type of compressor as long as it can produce sufficient pressure to service the springs. Even a bicycle tire pump can be used, but it's a lot of work.

Q. How long should air springs last?

If the air springs are properly installed and maintained they can last indefinitely.

Q. Will raising the vehicle on a hoist for service work damage the air springs?

No. The vehicle can be lifted on a hoist for short-term service work such as tire rotation or oil changes. However, if the vehicle will be on the hoist for a prolonged period of time, support the axle with jack stands in order to take the tension off of the air springs.

TUNING THE AIR PRESSURE

Pressure determination comes down to three things — level vehicle, ride comfort, and stability.

1. Level vehicle

If the vehicle's headlights are shining into the trees or the vehicle is leaning to one side, then it is not level (fig. 29). Raise the air pressure to correct either of these problems and level the vehicle.

2. Ride comfort

If the vehicle has a rough and harsh ride it may be due to either too much pressure or not enough (fig. 30). Try different pressures to determine the best ride comfort.

3. Stability

Stability translates into safety and should be the priority, meaning the driver may need to sacrifice a perfectly level and comfortable ride. Stability issues include roll control, bounce, dive during braking and sponginess (fig. 31). Tuning out these problems usually requires an increase in pressure.



Bad headlight aim

fig. 29



Rough ride

fig. 30



Sway and body roll

fig. 31

GUIDELINES FOR ADDING AIR

1. Start with the vehicle level or slightly above.
2. When in doubt, always add air.
3. For motorhomes, start with 50-100 PSI in the rear because it can be safely assumed that it is heavily loaded.
4. If the front of the vehicle dives while braking, increase the pressure in the front air bags, if equipped.
5. If it is ever suspected that the air bags have bottomed out, increase the pressure (fig. 32).
6. Adjust the pressure up and down to find the best ride.
7. If the vehicle rocks and rolls, adjust the air pressure to reduce movement.
8. It may be necessary to maintain different pressures on each side of the vehicle. Loads such as water, fuel, and appliances will cause the vehicle to be heavier on one side (fig. 33). As much as a 50 PSI difference is not uncommon.



Bottoming out

fig. 32



Unlevel



Level

fig. 33

Warranty and Returns Policy

Air Lift Company warrants its products, for the time periods listed below, to the original retail purchaser against manufacturing defects when used on catalog-listed applications on cars, vans, light trucks and motorhomes under normal operating conditions for as long as Air Lift manufactures the product. The warranty does not apply to products that have been improperly applied, improperly installed, used in racing or off-road applications, used for commercial purposes, or which have not been maintained in accordance with installation instructions furnished with all products. The consumer will be responsible for removing (labor charges) the defective product from the vehicle and returning it, transportation costs prepaid, to the dealer from which it was purchased or to Air Lift Company for verification.

Air Lift will repair or replace, at its option, defective products or components. A minimum \$10.00 shipping and handling charge will apply to all warranty claims. Before returning any defective product, you must call Air Lift at (800) 248-0892 in the U.S. and Canada (elsewhere, (517) 322-2144) for a Returned Materials Authorization (RMA) number. Returns to Air Lift can be sent to: Air Lift Company • 2727 Snow Road • Lansing, MI • 48917.

Product failures resulting from abnormal use or misuse are excluded from this warranty. The loss of use of the product, loss of time, inconvenience, commercial loss or consequential damages is not covered. The consumer is responsible for installation/reinstallation (labor charges) of the product. Air Lift Company reserves the right to change the design of any product without assuming any obligation to modify any product previously manufactured.

This warranty gives you specific legal rights and you may also have other rights that vary from state-to-state. Some states do not allow limitations on how long an implied warranty lasts or allow the exclusion or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to you. There are no warranties, expressed or implied including any implied warranties of merchantability and fitness, which extend beyond this warranty period. There are no warranties that extend beyond the description on the face hereof. Seller disclaims the implied warranty of merchantability. (Dated proof of purchase required.)

Air Lift 1000.....	Lifetime Limited	LoadController/Dual	2 Year Limited
RideControl.....	Lifetime Limited	Load Controller (I)	2 Year Limited
LoadLifter 5000*.....	Lifetime Limited	Load Controller (II)	2 Year Limited
SlamAir	Lifetime Limited	SmartAir	2 Year Limited
AirCell.....	Lifetime Limited	Wireless AIR.....	2 Year Limited
Air Lift Performance**	1 Year Limited	WirelessONE.....	2 Year Limited
LoadController/Single.....	2 Year Limited	Other Accessories.....	2 Year Limited

**formerly SuperDuty*

***formerly LifeSTYLE & Performance and EasyStreet*

Replacement Information

If you need replacement parts, contact the local dealer or call Air Lift customer service at (800) 248-0892. Most parts are immediately available and can be shipped the same day.

Contact Air Lift Company customer service at (800) 248-0892, first if:

- Parts are missing from the kit.
- Need technical assistance on installation or operation.
- Broken or defective parts in the kit.
- Wrong parts in the kit.
- Have a warranty claim or question.

Contact the retailer where the kit was purchased:

- If it is necessary to return or exchange the kit for any reason.
- If there is a problem with shipping if shipped from the retailer.
- If there is a problem with the price.

Contact Information

If you have any questions, comments or need technical assistance, contact our customer service department by calling (800) 248-0892, Monday through Friday, 8 a.m. to 8 p.m. Eastern Time. For calls from outside the USA or Canada, our local number is (517) 322-2144.

For inquiries by mail, our address is PO Box 80167, Lansing, MI 48908-0167. Our shipping address for returns is 2727 Snow Road, Lansing, MI 48917.

You may also contact us anytime by e-mail at sales@airliftcompany.com or on the web at www.airliftcompany.com.

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Need Help?

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**Register your warranty online at
www.airliftcompany.com/warranty**



Thank you for purchasing Air Lift products — the professional installer's choice!

Air Lift Company • 2727 Snow Road • Lansing, MI 48917 or PO Box 80167 • Lansing, MI 48908-0167
Toll Free (800) 248-0892 • Local (517) 322-2144 • Fax (517) 322-0240 • www.airliftcompany.com

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